




HOW TO

1.800MD provides access to physicians 24/7 via the phone and video for diagnosing and treating acute care illnesses.

Activate your membership:

- You will receive your group and member number with your welcome pack or via e-mail.
- Go to www.1800md.com and click member login
- Click link to  **Available only on Google Chrome or Firefox browsers*



Have your Member Number ready to proceed with activation

- Fill in the required information

TO ACTIVATE YOUR ACCOUNT, PLEASE COMPLETE THE FOLLOWING:

* Member Number:
(Same as Client #)

AND EITHER

Group Number:

OR

First Name:
 Last Name:
 Date of Birth:

AND


* eMail Address:

Password Requirements include the following rules. Passwords:

- Must be at least 8 characters
- Must contain an uppercase letter
- Must contain a lowercase letter
- Must contain a number
- Must contain a symbol

* Password:
 * Confirm Password:

ACTIVATE MY ACCOUNT

- Select "  " button
- Next, please check your email for a link to complete verification.

1.800MD Member Portal LOG OUT

PORTAL HOME MY HEALTH HISTORY MY DEPENDENTS MY ACCOUNT ▾

Your account must be verified before proceeding. Please check your email for a link to finish verification. If you can not find the email, please click the button below to re-send the verification.

Resend Verification



HOW TO

- You should receive two emails:
 - The first contains your login and password.
 - The second contains the link to verify your account.

Hello!

Please verify your account to proceed

[Verify Account](#)

Thank you for registering your account!

Regards,
1800MD Services Application

- Once verified, you will automatically be directed to your secure Member Portal

1.800MD Member Portal [LOGOUT](#)

[PORTAL HOME](#) [MY HEALTH HISTORY](#) [MY DEPENDENTS](#) [MY ACCOUNT -](#)

WELCOME TO MY 1.800MD

WATCH AND LEARN

MEDICAL HEALTH

@ EMAIL

Send a secure email to a doctor and receive a reply within 24 hours.

+ TELEPHONE

As a member, you can talk to a doctor within an hour (guaranteed 2 hours). Most conditions can be diagnosed and treated via telephone.

VIDEO

If necessary, the doctor will set up a video consultation with you the same day as your consultation.